



## United Cargo Reservations – 1-800-421-2456

Claims- File Notice of intent: <https://unitedcargo.com/shipping/claims/notice-of-intent.jsp>

### United Airlines JFK

### Service Provider – Swissport Cargo Services

Building 71  
Old Rockaway Boulevard  
JFK Intl Airport  
Jamaica, NY 11430

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SHARDA SUPERSAD	Duty/Performance Manager - AM	<a href="mailto:sharda.supersad@swissport.com">sharda.supersad@swissport.com</a>
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### United Airlines - EWR

### Service Provider – Swissport Cargo Services

#### Imports

Building 344, Brewster Road  
Newark Liberty Int'l Airport  
Newark, NJ 07114 US

#### Quick Pak/PetSafe

Terminal C – United  
Newark Liberty Int'l Airport  
Newark, NJ 07114 US

#### Exports

340-1 Airis Drive, Building 340  
Newark Liberty Int'l Airport  
Newark, NJ 07114 US

### IMPORTS

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<b>EWR AAMS</b>	<b>973-681-3376 Option 2</b>	<a href="mailto:GRP-AMS-EWRFF@united.com">GRP-AMS-EWRFF@united.com</a>
UA Management Email		<a href="mailto:grp-cgoservice-ewrff@united.com">grp-cgoservice-ewrff@united.com</a>

Track Your Shipments -- <https://unitedcargo.com/>



**EWR-JFK Revised Terminal Service Fee and Storage Charges Policies**

**Effective November 1**, we will implement increases in the terminal service fees and changes in the calculation of the “free storage period” for shipments terminating at EWR and JFK. The revised policies are detailed below.

In **EWR**, the terminal service fee for U.S. inbound shipments will be:

- \$90 per AWB or freight forwarder’s HAWB (for consolidated consignments)
- \$90 per MAWB for warehouse transfers from one bonded facility to another

In **JFK**, the terminal service fee for U.S. inbound shipments will be:

- \$80 per AWB or freight forwarder’s HAWB (for consolidated consignments)
- \$80 per MAWB for warehouse transfers from one bonded facility to another

In both EWR and JFK, storage rates will remain at current levels: .10 per lb. / .22 per kg. per day. However, calculation of the “free storage period” is changing as follows:

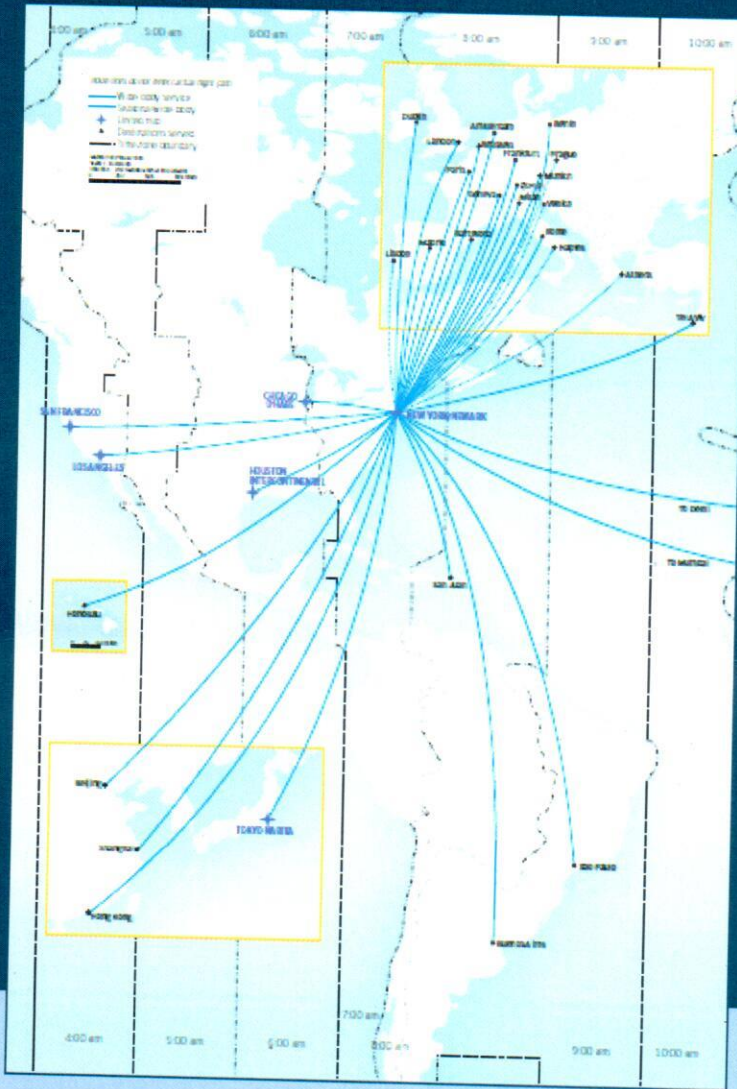
- United will hold GEN/EXP shipments without charge for a **48-hour** period commencing at 00:00 on the first day after complete shipment arrival.
- United will hold TempControl and all perishable shipments without charge for a **24-hour** period commencing at 00:00 on the first day after complete shipment arrival.
- Free storage is no longer extended by weekends or holidays falling within the free period. Storage charges begin for shipments remaining in our EWR or JFK facilities after the free period shown above, regardless of which day of the week the free period ends.

United Storage Chart	
Nov 1st GCR & EXP	
Complete Arrival	Storage Begins
SUN	WED
MON	THUR
TUE	FRI
WED	SAT
THUR	SUN
FRI	MON
SAT	TUE

United Storage Chart	
Nov 1st PER & TC	
Complete Arrival	Storage Begins
SUN	TUE
MON	WED
TUE	THUR
WED	FRI
THUR	SAT
FRI	SUN
SAT	MON



# EWR Cargo serves the New York area and connects the world



**We fly nonstop to 144 destinations from New York/Newark. 34 of those are with wide-body aircraft.**

**NORTH AMERICA**

- Chicago
- Honolulu
- Houston
- Los Angeles
- San Francisco
- San Juan

**SOUTH AMERICA**

- Buenos Aires
- São Paulo

**ASIA**

- Beijing
- Delhi
- Hong Kong
- Mumbai
- Shanghai
- Tokyo

**EUROPE/MIDDLE EAST**

- Amsterdam
- Athens\*
- Barcelona
- Berlin
- Brussels
- Dublin
- Frankfurt
- Geneva
- Lisbon\*
- London
- Madrid
- Milan
- Munich
- Naples\*
- Paris
- Prague\*
- Rome
- Tel Aviv
- Venice\*
- Zurich

\*Seasonal

## We are EWR Cargo

Committed to providing world leading cargo service.



Flowers



Life-saving material



Temperature/time sensitive



Flammable items



seafood



Fruit

# United Cargo U.S. and Puerto Rico Accessorial Fees Effective November 1, 2018

Terms and conditions applicable to fees below:

- Charges should be inserted on AWB in the "Other charges due carrier" field using the codes shown below
- These fees are for reference only and are subject to change
- All fees are shown in U.S. Dollars
- Different fees apply to United Cargo TempControl shipments for some accessorial services. Please contact your United Cargo Sales Representative or call 1-800-UA-CARGO for these amounts

Code	Description	Fee
AW	<b>AWB fee</b> – Assessed when United is requested to amend/change the destination on the AWB after departure of the shipment from the airport of origin	For destination changes: INTL AWB: \$125 Domestic AWB: \$50
BR	<b>Bank release</b> – Assessed when United is required to obtain written bank release prior to releasing shipment to consignee	\$10 per release
CC	<b>Manual input of HAWB data</b> – Assessed when United provides manual input of HAWB information if required to meet local Customs requirements. (Note: For inbound U.S. shipments, see "TACT Rules United Airlines 8.3" on unitedcargo.com)	\$10 per HAWB for outbound U.S. shipments
CD	<b>Clearance and handling at destination/Terminal fee</b> – Assessed for warehouse transfer from UA to a freight forwarder's bonded facility	\$60 per MAWB (See Note <sup>1</sup> )
CD	<b>Clearance and handling at destination/Terminal Fee</b> – Assessed per AWB or HAWB <i>Exception:</i> A reduced fee of \$25.00 applies to each freight forwarder's AWB representing the personal effects of a member of the U.S. Military	\$60 per AWB or HAWB (See Note <sup>1</sup> )
CF	<b>Post-entry clearance</b> – Assessed when U.S. Customs requires formal inspection and clearance of unaccompanied baggage shipped as cargo	\$75 per post-entry shipment
CG	<b>Electronic transmission of HAWB data</b> – Assessed when HAWB data is provided by United using electronic messaging (Note: For inbound U.S. shipments, see "TACT Rules United Airlines 8.3" on unitedcargo.com)	\$2.50 per HAWB transmitted electronically for outbound U.S. shipments
CI	<b>Clearance of shipment(s) outside normal U.S. Customs duty hours</b>	\$35.00 per shipment
FC	<b>Charges collect fee</b> – Assessed when charges on the international air waybill are shown for collection from the consignee. Applies to all collect shipments <b>except imports into the U.S.</b> (Note: For imports into the U.S., see IC below)	5% of weight charge Minimum varies by country
IC	<b>Charges collect fee: Imports into the U.S.</b> – Assessed when charges on the international air waybill are shown for collection from the consignee	5% of weight charge Minimum charge: \$10
JA	<b>Broker fees applicable to animal shipments requiring Customs clearance</b>	Fee varies by location/shipment
LA	<b>Amount charged by veterinarian or kennel facility</b>	Amount charged by vet or kennel facility
NS	<b>Navigational surcharge</b> – Applicable on all shipments flown from Canada	CAD 0.07 per kilo (Chargeable Weight) Minimum: CAD \$5.00

Code	Description	Fee																									
NS	<b>Navigational surcharge</b> – Applicable on all shipments flown to Canada	USD 0.05 per kilo (Chargeable Weight) Minimum: USD \$3.70																									
RA	<b>Dangerous goods fee – Domestic U.S. and U.S.-to-International</b> Charges will be added to the total airport-to-airport charge	\$85.00 per UN No minimum or maximum charge																									
RI	<b>Dry ice fee</b> – Assessed for: <ul style="list-style-type: none"> <li>Domestic U.S shipments containing dry ice in amounts exceeding 5 pounds</li> <li>International shipments contain dry ice in any quantity</li> </ul> Note: Does not apply to QPI/QPK shipments	\$25 per AWB																									
SC	<b>Security screening fee</b> – Applicable to unscreened (non-CCSF) freight tendered at U.S. locations and based on the total actual weight of the shipment  Note: Fee also applies to live animals tendered in/on a shipper-built ULD, but does not apply to QPK	US/Puerto Rico to US/Puerto Rico: \$.04/lb. Minimum: \$10 per AWB  US/Puerto Rico to International Locations: \$.12/kilo Minimum: \$10 per AWB																									
SR	<b>Storage – destination</b> <ul style="list-style-type: none"> <li>United will hold a shipment without charge for a 48-hour period commencing at 00:00 on the first day after complete shipment arrival at destination</li> <li>The first weekend and any legal holiday falling within or immediately after such 48 hours will be extend the free period by the weekend or legal holiday</li> <li>The charges will be assessed for shipments that remain in our warehouse after the free allowance period expires. (See "Complete arrival – Storage begins" chart below)</li> <li>Minimum charge applies to total, not daily, storage charge</li> </ul>	Per day, based on actual wt. .10 per lb. for U.S. domestic shipments .22 per kg. for INTL-to U.S. shipments Minimum charge: \$40 (See Notes <sup>2</sup> & <sup>3</sup> )																									
SR	<table border="1"> <thead> <tr> <th>Complete Arrival</th> <th>Free Allowance Period</th> <th>Storage Begins</th> </tr> </thead> <tbody> <tr> <td>Sun</td> <td>Mon, Tue</td> <td>Wed</td> </tr> <tr> <td>Mon</td> <td>Tue, Wed</td> <td>Thu</td> </tr> <tr> <td>Tue</td> <td>Wed, Thu</td> <td>Fri</td> </tr> <tr> <td>Wed</td> <td>Thu, Fri, Sat, Sun</td> <td>Mon</td> </tr> <tr> <td>Thu</td> <td>Fri, Sat, Sun, Mon</td> <td>Tue</td> </tr> <tr> <td>Fri</td> <td>Sat, Sun, Mon, Tue</td> <td>Wed</td> </tr> <tr> <td>Sat</td> <td>Sun, Mon, Tue</td> <td>Wed</td> </tr> </tbody> </table>		Complete Arrival	Free Allowance Period	Storage Begins	Sun	Mon, Tue	Wed	Mon	Tue, Wed	Thu	Tue	Wed, Thu	Fri	Wed	Thu, Fri, Sat, Sun	Mon	Thu	Fri, Sat, Sun, Mon	Tue	Fri	Sat, Sun, Mon, Tue	Wed	Sat	Sun, Mon, Tue	Wed	(See Notes <sup>2</sup> & <sup>3</sup> )
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<b>Legal holidays:</b> New Year's Day; Birthday of Martin Luther King, Jr.; President's Day; Memorial Day; Independence Day; Labor Day; Columbus Day; Veterans Day; Thanksgiving Day; Christmas Day																											
UD	<b>Demurrage</b> – Assessed when a ULD is not returned to United at the same airport of arrival/departure where it was provided to the customer	\$200 per ULD (See Note <sup>3</sup> )																									
UD	<b>Demurrage</b> – Also assessed when an empty container delivered to the shipper for loading, or a loaded container delivered to the consignee for unloading, is not returned to United at the same airport within 48 hours beginning at midnight after receipt by the shipper or consignee	\$25 per container for each 24-hour period after 48 hours (See Note <sup>3</sup> )																									
UG	<b>ULD unloading fee</b> – Assessed when UA provides unloading service upon shipper or consignee request or when required by Customs, agriculture or security authorities	L2/ L3: \$75 L4/ L8/ L11: \$100 P6/ L7: \$200																									
UH	<b>Reloading/Re-contouring fee</b> – Assessed when a shipper tenders an improperly loaded pallet or ULD which cannot be accommodated on the aircraft and United re-contours or repacks the pallet or ULD	L2/ L3: \$75 L4/ L8/ L11: \$100 P6/ L7: \$200																									

**Note<sup>1</sup>:** CD fees are not applicable in Guam, and do not apply to QPI or PetSafe shipments at any location.  
: In EWR, the fee is \$90.00 per MAWB or HAWB; in JFK, the fee is \$80.00 per MAWB or HAWB

**Note<sup>2</sup>:** Storage fees do not apply to QuickPak shipments  
: In EWR and JFK *only*, storage begins at 00:00 on the first day 24 hours after complete arrival for TempControl and all perishable shipments. Free storage is *not* extended by weekends or holidays falling within the free period for any shipments terminating in EWR or JFK.

**Note<sup>3</sup>:** Different storage and demurrage rates apply to United Cargo TempControl shipments